

海事處

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香港郵政總局信箱4155號



MARINE DEPARTMENT

HARBOUR BUILDING
38 PIER ROAD
HONG KONG

G.P.O. BOX 4155
HONG KONG

本署檔號	OUR REF:	SD/S 800/9
電話號碼	TEL. No.:	(852) 2542 4407
傳真號碼	FAX No.:	(852) 2545 0556
網站	WEB SITE:	https://www.mardep.gov.hk

23 April 2021

To: Shipowners, Ship Managers and Classification Societies

Dear Sir/ Madam,

Dedicated 24-Hour Hotline for Application of Dispensation

With a view to strengthening the services provided by the Marine Department (MD) for Hong Kong registered ships, a dedicated 24-hour hotline for application of exemption/dispensation will start running from **1 May 2021**.

2. The dedicated 24-hour hotline **(852) 9461 2998** will cover outside the office hours in Hong Kong (i.e. after 1700 to 0830 HKT and on public holidays). It will **ONLY** process urgent applications of exemption/dispensation on equipment/manning and/or seeking immediate instructions from MD on such applications. Please be reminded that for urgent application of exemption/dispensation, ship owners, managers and operators of Hong Kong registered ships in addition to call the dedicated 24-hour hotline shall submit the completed Application Form together with relevant supporting information to e-mail address: exemption@mardep.gov.hk.

3. In case the dedicated 24-hour hotline is occupied, ship owners, managers and operators may call MD's Vessel Traffic Centre (VTC) at (852) 2233 7808 as a contingency.

4. Should you have any enquiries about the hotline, please contact the Senior Surveyor/Cargo Ships Safety (CSS) Section at:

Tel.: (852) 2852 4510
Fax.: (852) 2545 0556
E-mail: ss_css@mardep.gov.hk

Yours faithfully,



(K.L. LUI)
General Manager /Ship Safety Branch
Shipping Division
for Director of Marine