



香 港 商 船 資 訊
HONG KONG MERCHANT SHIPPING INFORMATION NOTE

Contact Point After Office Hours

To : *Shipowners, Ship Managers, Ship Masters*

Summary

The purpose of this Note is to update the categories of urgent matters for identification purpose when contacting this Department after office hours. This Note supersedes Merchant Shipping Information Note No. 34/2004.

1. With immediate effect, shipowners, ship managers or ship masters who want to contact the Marine Department after office hours regarding urgent matters for Hong Kong registered ships can make such contact to the Vessel Traffic Centre at the following address and telephone:-

Vessel Traffic Centre (manned 24 hours)
5th floor, Outer Island
Macau Ferry Terminal
Central, Hong Kong

Tel.: (852) 2233 7808
Fax.: (852) 2858 6646
Tlx.: 63607 MDVTS HX
E-mail: hkvtc@mardep.gov.hk

2. In order that we can proceed with your case expeditiously, person who approaches the Vessel Traffic Centre after office hours should as far as possible:-

(a) identify the nature of the urgent matter under the following categories:-

- Crew matters
- Accidents
- Crew certificates/licences
- Surveys including trading certificates and exemptions
- Port State detention at foreign ports
- Ship registration
- Ship security matters
- Others (please specify)

- (b) inform the duty officer of the Vessel Traffic Centre under which category the concerned matter is identified in accordance with paragraph 2(a) and make a concise description about the concerned matter; and
- (c) inform the duty officer his identity and contact method (e.g. telephone number, fax number or E-mail address).

3. The duty officer of the Vessel Traffic Centre will then relay the concerned matter to an appropriate officer for immediate follow up action.

Marine Department
Shipping Division

11 November 2009